

December 1, 2004

Mr. Keith Hickey
Town Manager
Town of Bedford
24 N. Amherst Road
Bedford, New Hampshire 03110

Re: DE 03-113, Public Service Company of New Hampshire
Investigation into Service Quality in Bedford
Time for Comments on Dufresne-Henry Report

Dear Mr. Hickey:

On October 7, 2004, the Commission advised you that it would accept written public comment on the Dufresne-Henry Report prior to a determination on how it intends to proceed with this matter. The Commission also requested information on the position of the Town of Bedford with respect to establishing a deadline for the submission of written comments.

On October 26, 2004, you informed the Commission that a Bedford Electric Committee would be appointed on October 28, 2004 and asked the Commission to refrain from further action until the Committee had an opportunity to meet.

Staff was recently informed that the Bedford Electric Committee has been established but that no specific positions have yet been formulated by the Committee.

In order to proceed with the investigation, the Commission has set January 31, 2005 as the deadline for comments regarding the Dufresne-Henry Report.

Very truly yours,

Debra A. Howland
Executive Director & Secretary

cc: Service List